# Khondoker Ittehadul Islam

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### **Education**

#### **Shahjalal University of Science and Technology**

Sylhet, Bangladesh

B.Sc. (Engg.) in Computer Science and Engineering

Jan 2017 - Apr 2021

· Thesis: Examining the generalization capabilities of Multi-lingual Language models in low-resource settings

#### Saipan Southern High School (SSHS)

Northern Marianas Island, US

March 2013 - June 2016

High School Diploma

• AP English Language and Composition: 2 out of 4

### **Publications**.

- **Khondoker Ittehadul Islam**, Sudipta Kar, Md Saiful Islam, and Mohammad Ruhul Amin, "SentNoB: A Dataset for Analysing Sentiment on Noisy Bangla Texts," <u>EMNLP '21</u>.
- Khondoker Ittehadul Islam, Tanvir Hossain Yuvraz, Md Saiful Islam, and Enamul Hassan, "EmoNoBa: A Dataset for Analyzing Fine-Grained Emotions on Noisy Bangla Texts," AACL-IJCNLP '22.
- Khondoker Ittehadul Islam, Md Saiful Islam, and Md Ruhul Amin, "Sentiment analysis in Bengali via transfer learning using multi-lingual BERT," ICCIT '20.

## Research Experience

- Analyzing Sentiment on Low-Resource Multi-Dialect Dataset (pdf / dataset / code / video)
  - Examined the **negative results** of **popular pre-trained language models** in low-resource texts
  - Presented a diversity estimation method of the corpus to demand generalized classification methods
- Detecting Multi-Label Emotion using LLMs on Multi-Dialect Dataset (pdf / dataset / code)
  - Error analyzed the poor generalization performance of LLMs in multi-dialect settings
  - Formulated a heuristic technique to determine the annotation quality of 80+ annotators

## **Professional Experience**

### **Backend Engineer**

Sep 2023 - Present

Turtle Solutions Limited

> Optimized token refresh with Google and Apple, reducing Redis entries and synchronizing cookie headers to minimize login prompts.

Java	Spring Boot	Microservices	OAuth2	Redis	React
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#### **Software Engineer**

April 2021 - Present

**REVE Systems, E-Governance Solutions** 

- > Optimized **Thymeleaf's caching strategy** to accommodate frequent user role changes, achieving an **80% server response time** reduction for ≈**600 users** across **365+ roles**.
- > Collaborated with client, business, and UI/UX team to design and implement several **vehicle servicing workflow** architectures adopted by **64+ regional government offices**.
- Enhanced operational insights for 11 vehicle management modules, including inventory and complaint, with versatile analytics.

Java	Spring Boot	Thymeleaf	Hibernate	Java Specifications	Gradle
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### Skills\_

**Programming Languages** Java (Fluent), **Python** (Fluent), JavaScript (Fluent), C++ (Competent), Latex (Competent) **Frameworks & Libraries** PyTorch, HuggingFace, Scikit, NLTK, Spring Boot, Spring MVC, Spring Cloud, Hibernate

## **Projects**

#### SentNoB: Analyzing Sentiment on Bengali Social Media Texts

2020 - 2021

SentNoB is an annotated sentiment analysis dataset that demonstrates the generalization inadequacies of Neural Network models on user-generated Bangla texts.

Pandas Matplotlib NumPy Tensorboard PyTorch Transformers

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## Programming Records \_\_\_\_\_

2018 **ACM ICPC Dhaka Regional Preliminary 2018**, Team: SUST\_RedPanda, **∠** codemarshal.org/preli-18

2017 **ACM ICPC Dhaka Regional Preliminary 2017**, Team: SUST\_STS, **∠** codemarshal.org/preli-17

CodeForces, UserName: \_kh

CodeChef, UserName: ettehad97

## Awards and Scholarships \_

2023 Outstanding Reviewer, BNLP @ EMNLP 2023

2021 **Travel Scholarship**, EMNLP 2021

### Professional Services \_\_\_\_\_

2021 **Student Volunteer**, EMNLP 2021

2013-2016 Junior Reserved Officer's Training Corps (JROTC), SSHS

## Linguistic Skills \_\_\_\_\_

Bangla Native

English Intermediate IELTS 7

Hindi Conversational
Arabic Reading and Writing

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Rank: 102

Rank: 218

Max Rate: 1376

Max Rate: 1648